



An RSA Company

Sub-processors

RSA Security LLC’s Outseer business unit (“Outseer”) hires vendors to provide certain services to RSA. These vendors may act as sub-processors on behalf of Outseer. Sub-processors that may process a data subject’s private data (“Content”) are itemized below. RSA affiliates may also process Content. As set forth in the Data Processing Addendum, Outseer has adequate data transfer mechanisms in place with each sub-processor. The lists below do not apply to pre-release versions.

	Sub-processor	Country *	Use
Product / Service			
Outseer 3-D Secure	Equinix	Billerica, MA. USA Slough, UK Amsterdam, NL	Data Center host for part of the physical infrastructure and network interconnect services needed to operate Outseer 3-D Secure.
	Iron Mountain	Phoenix, AZ. USA	Data Center host for part of the physical infrastructure and network interconnect services needed to operate Outseer 3-D Secure.
	Telesign	Dallas, TX El Segundo, CA Amsterdam, NL	Used for sending an OTP (via SMS) to card holders.
	Amazon Web Services (MLP)	Ireland	Provides a cloud computing platform as a component of the operating environment for Outseer 3-D Secure.
	LexisNexis / ThreatMetrix	* the specific location will be stated in the applicable agreement between customer and RSA	An integration of LexisNexis -ThreatMetrix solution to enrich the overall decision making of the card holders transaction. <i>Only applicable if the service has been specifically purchased by the customer per the agreement between customer and RSA.</i>
	CallSign	* the specific location will be stated in the applicable agreement between customer and RSA	An integration of CallSign’s Behavioral Biometric solution that adds an authentication layer during the card holder challenge flow. <i>Only applicable if the service has been specifically purchased by the customer per the agreement between customer and RSA.</i>
	RSA USA	USA	Engineering, Application Support, Operations
	RSA Israel	Israel	
	RSA UK	UK	
Outseer Fraud Manager Cloud	Microsoft Azure Cloud	USA* Europe*	Provides a cloud computing platform as a component of the operating environment for Outseer Fraud Manager Cloud.
	Telesign	Dallas, TX El Segundo, CA Amsterdam, NL	Used for sending an OTP (via Voice and SMS) to end users.

	Prove	* the specific location will be stated in the applicable agreement between customer and RSA	Used for sending an OTP (via Voice and SMS) to end users.
	1Kosmos	* the specific location will be stated in the applicable agreement between customer and 1Kosmos	Used for Outseer Account Enrollment protection. <i>Only applicable if the service has been specifically purchased by the customer per the agreement between customer and RSA.</i>
	RSA USA	USA	Engineering, Application Support, Operations
	RSA Israel	Israel	
	RSA India	India	
	RSA UK	UK	
Customer Support & Maintenance	RSA Japan	Japan	Local staff providing customer support on a follow the sun model. May observe data during screen share sessions. No direct access to customer environments.
	RSA Egypt	Egypt	
	RSA India	India	
	RSA Philippines	Philippines	
	RSA UK	United Kingdom	
	RSA USA	USA	
Business Operations			
Alliance & Channels	Impartner	USA	Information related to login, i.e., name, phone, email, address.
Sales & Marketing	Salesforce		Information related customer contact and deal information
	Lean Data		Application that routes contacts and leads between other internal applications.
	Marketo		Information related to email.
Customer Support Services	ServiceCloud by Salesforce	USA	Case Management SaaS application which may store data submitted related to cases raised. Sensitive data is typically encrypted by the client prior to submitting a case, or otherwise redacted.
	TalkDesk	USA	IVR software that may store name, phone, or email. Used to report a case and request response.
Professional Services	TaskRay	USA	A project portfolio management SaaS application used to plan and track project delivery.
Educational Services	TalentLMS	USA	An online training delivery SaaS application use to deliver training and track progress.

* The country listed is the sub-processor's primary location. RSA purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

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